December 7, 2012

Dear Tax Assessor-Collector:

I greatly appreciated the opportunity to spend time with many of you at V.G. Young last month. If you heard my presentation, you know my philosophy: without a doubt, the most important thing we can do in serving the people of this state is provide good customer service. We must all be driven to care. The people of Texas deserve nothing less.

Enclosed you will find a supply of desktop mats for your staff's workstations to make it more convenient to display information for your customers.

Thank you very much for your partnership and support as we head into a busy year ahead. I look forward to the great things we can do for our customers in the future.

Sincerely,

Whitney Brewster

Whitney Brewster **Executive Director**