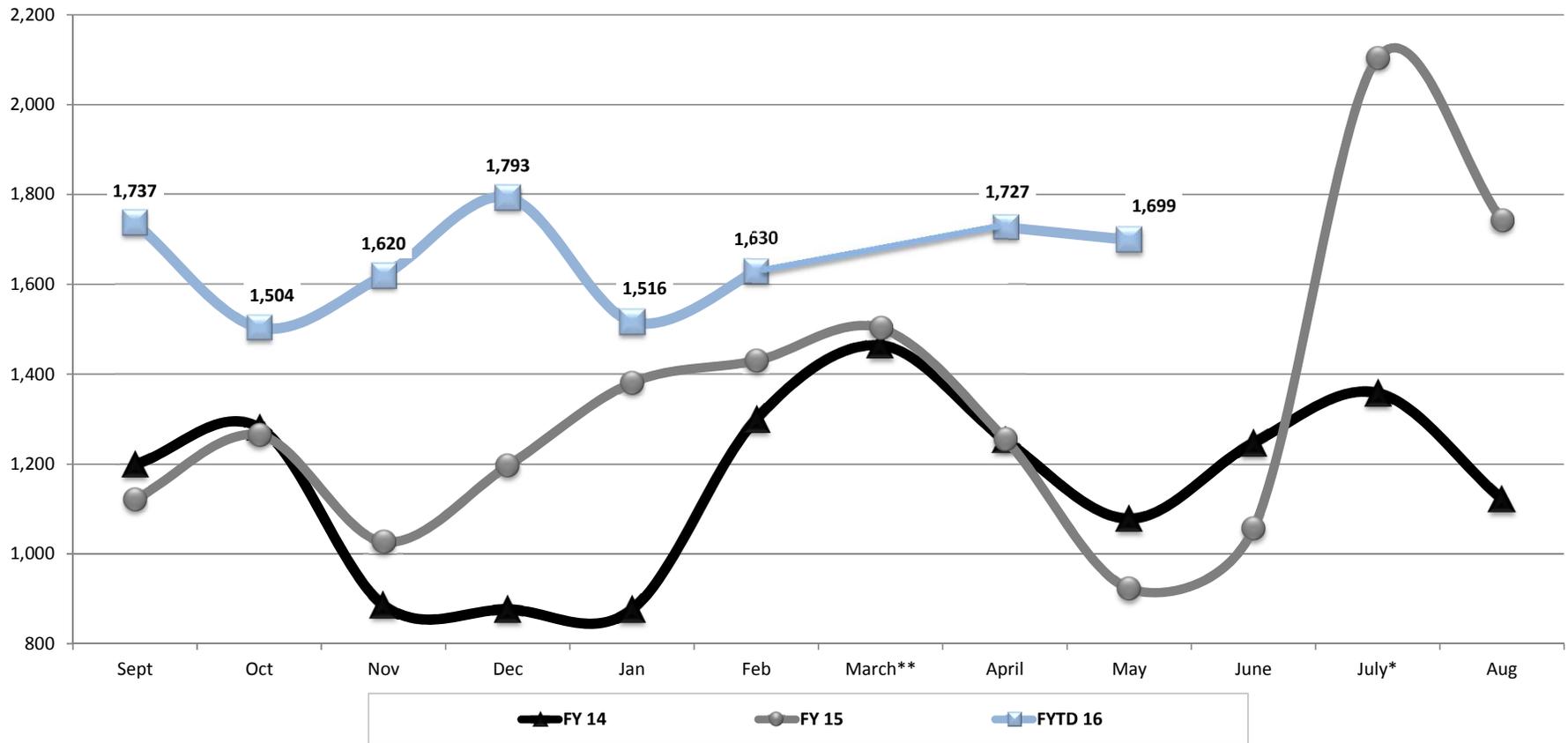


Commercial Fleet Services Phone Calls Handled FY 14 - FYTD 16



Data obtained from Symposium Calls Answered report

TxDMV 2016

*The increase in CFS phone calls stats are due to an ongoing phone system issue which directs all calls for line (512) 374-5250 to CFS instead of CFS being one of many options on the phone menu.

**Data is not available for March due to a phone system issue.