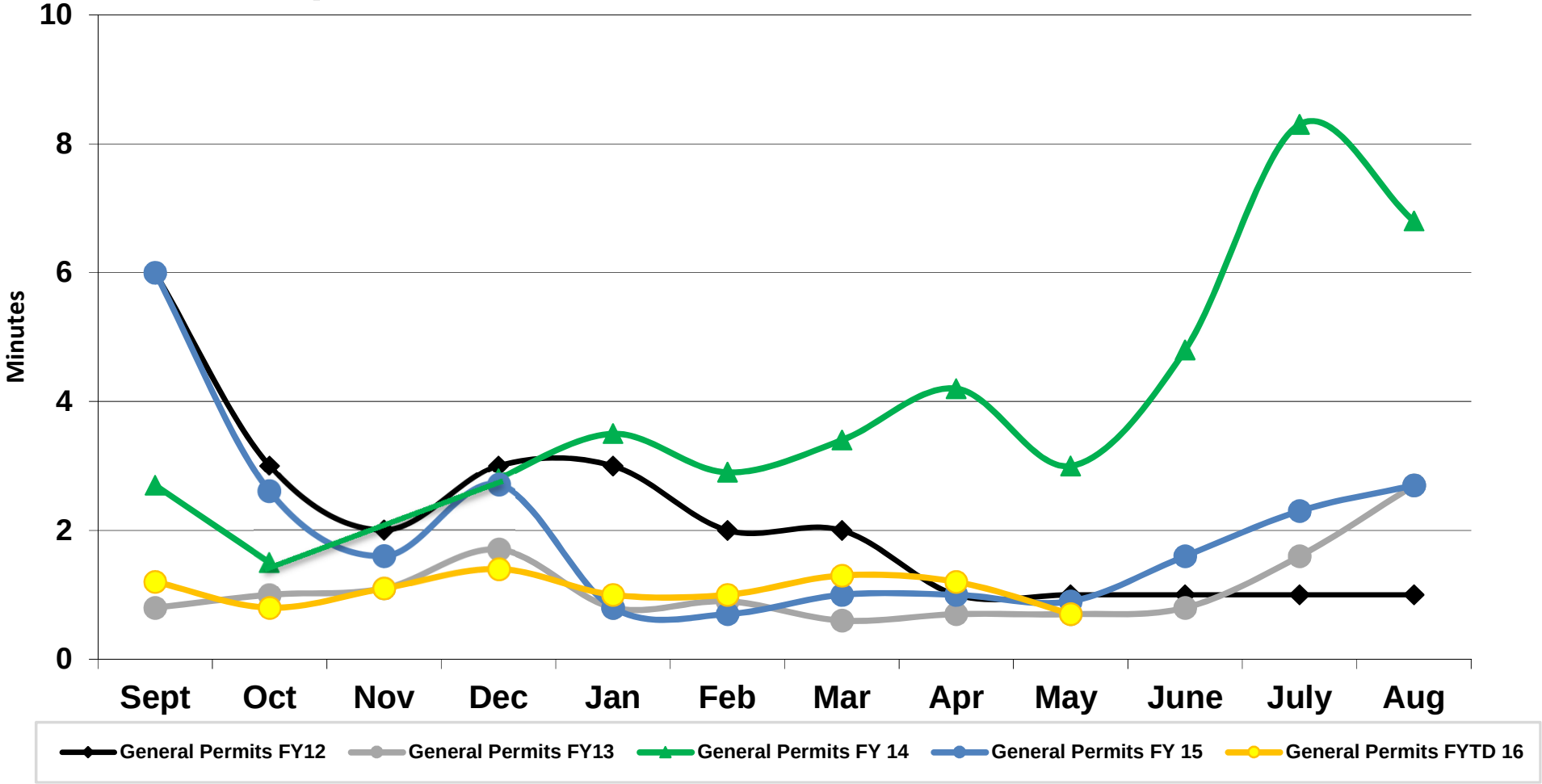
TxDMV Motor Carrier Division
General Permit Queue
Telephone Hold Time in Minutes FY 12 - FYTD 16



Data obtained from Automated Call Distributor Cisco Reporting

TxDMV 2016

**Due to system outtage, Nov. 2013 hold times are not available.*