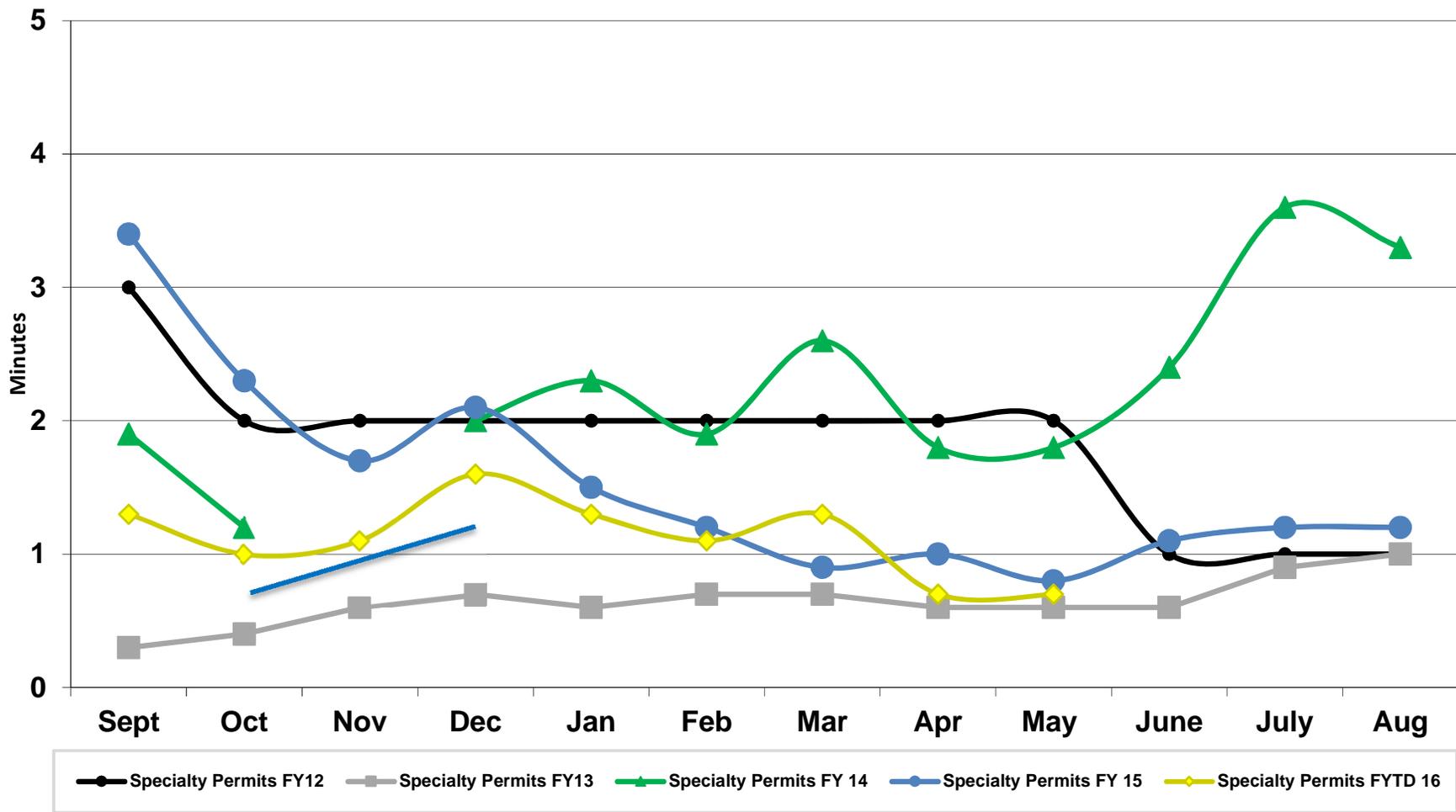


Oversize/Overweight Specialty Permit Queue Telephone Hold Time in Minutes FY 12 - FYTD 16



Data obtained from Automated Call Distributor Cisco Reporting
 *Due to system outage, Nov. 2014 hold times are not available.

TxDMV 2016