

Texas Department of Motor Vehicles
Vehicle Titles and Registration Division (VTR) Fiscal Year (FY) 2013

CREATED: 1917 (as the Registration Division)

DIVISION DIRECTOR: Randy Elliston

BUDGET: VTR: \$28,374,396 (Additional \$5,000,000 budgeted to pay vendor - MY Plates)

STAFF: 250 FTEs

HEADQUARTERS LOCATION: Camp Hubbard in Austin

REGISTRATION AND TITLE SYSTEMS (RTS): RTS provides a uniform automated system for county tax offices to use in the registration and titling of vehicles. In FY 13, there were approximately 2,677 workstations at 505 sites. There were 63,505,234 motor vehicle records (31,265,941 of which were archival records) in the automated file in FY 13. Law enforcement made 67,539,774 system inquiries for an average of 124 requests per minute in FY 13. **The total collections from vehicle registration and title fees as well as motor vehicle sales tax was \$5,636,945,681 in FY 2013.**

REGIONAL SERVICE CENTERS: Abilene, Amarillo, Austin, Beaumont, Corpus Christi, Dallas - Carrollton, El Paso, Fort Worth - Arlington, Houston, Longview, Lubbock, Midland - Odessa, Pharr, San Antonio, Waco and Wichita Falls.

BRANCHES: Division Director, Regional Services, Budget and Research Services, Registration Services, Specialty Plates, Title Services, Title Control Systems and Vehicle Data Management.

COUNTY TAX ASSESSOR-COLLECTORS: Texas' 254 County Tax Assessor-Collectors are independent elected officials who discharge various statutory duties, including issuing motor vehicle registrations, accepting title applications and collecting/reporting applicable fees.

VEHICLE REGISTRATIONS

Number of Vehicles **Currently Registered:** 23,227,032

Number of Registration Renewal Notices Mailed: 21,417,404

Number of Vehicles Registered On-Line (via Internet): 2,384,352 in 254 Counties

Average Turnaround Time to Update Vehicle Registration Record Files: 2 days

Total Number of Apportion Accounts/Fleets: Calendar Year 2013 – 23,093

Total Number of Power Units: Calendar Year 2013 – 145,557

Apportioned Registration Fees from Other States/Jurisdictions: \$78,019,573

Apportioned Registration Fees Disbursed to Other States/Jurisdictions: \$42,542,513

Total Registration Fees Collected Less Refunds: \$1,834,274,899

Distribution of Registration Fees to the Counties from the Total Registration Fees Collected: \$425,595,788

State Highway Fund 6 Deposits & General Revenue Fund 1 from State Registration Collections: \$82,573,704 (Includes Apportioned Fees from Other States)

State Highway Fund 6 & General Revenue Fund 1 Deposits from County Registration Collections: \$1,391,710,804 (1)

VEHICLE TITLES

Number of Titles Issued: 6,914,073

Average Number of Days to Issue and Mail Titles: 5 days

Average Turnaround Time to Update Vehicle Title Record Files: 5 days (2)

Motor Vehicle Sales Tax Collected: \$3,603,707,335

Total Title Fees Collected by the Counties: \$198,963,447

Title Fees Retained by the Counties: \$30,216,105

General Revenue Fund 1 Deposits from Title Collections: \$ 31,945,140 (Includes \$1,729,035 in Rebuilt Title Fees)

TERP & Texas Mobility Fees Collected by the Counties and Deposited in General Revenue Account 5071: \$112,909,148

State Highway Fund 6 Deposits from Title Collections: \$23,893,054 (Includes \$5,763,400 in Rebuilt Title Fees)

Total State Highway Fund 6 Deposits from Vehicle Registration and Title Collections: \$1,415,603,858

Total General Revenue Fund 1 Deposits from Title Collections: \$114,638,183

LICENSE PLATES

Number of License Plates Manufactured: 10,991,432

Total All Special Plates: number of special plates **currently registered** in FY 2013 - 656,836 totaling \$29,852,514 (Includes Vendor plates)

Personalized License Plates (PLPs): number of PLPs **currently registered** in FY 2013 – 182,896 (Includes My Plates PLPs) totaling \$4,103,528 of the \$29,852,514 collected

Dealer PLP Plates: number of plates **currently registered** in FY 2013 – 2,082

Total Number of Plates Sold by Vendor: 49,005 Number of Different Styles Available from Vendor: 156

VTR CUSTOMER SERVICE

Correspondence Answered: 45,526

Telephone Inquiries Answered: 629,772

Walk-in Customers Addressed: 651,684

Public Information/Open Record Requests Processed: 21,909

Number Registration and Title Bulletins/List Serves distributed to stakeholders: 290

(1) \$3,884,918.84 (96% of PLP's), \$1,569,616.89 of My Plates, \$3,231.54 (75% of Organ Donor Fee) deposited to General Revenue Fund. \$2,657,244.50 of My Plates deposited to Fund 6 and paid to vendors. (2) Department processing time only. NOTE: The revenue collections provided are only those transaction reported in the Registration and Title System database.

Prepared by Budget & Research Services - VTR – 6/3/14