



Texas Department *of* Motor Vehicles

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# Registration and Title System

Refactored Point of Sale System  
Release Notes for County Offices

Release 8.9.0

04/24/2017

## About Release Notes

These Release Notes contain information about new features, enhancements, and reported issues resolved in this product release of the Registration and Title System Point of Sale (RTS POS).

For more information about the RTS POS, refer to the original Release Notes on the **RTS Refactoring Resources page** of the TAC Hub ([www.txdmv.gov/tax-assessor-collectors](http://www.txdmv.gov/tax-assessor-collectors)).



## Contents

About Release Notes .....	i
<b>1</b> RTS POS Overview.....	1
<b>2</b> Enhancements and Updates in RTS POS.....	2
<b>2.1</b> New Specialty License Plates Issued.....	2
<b>2.1.1</b> Texas Tough Black.....	2
<b>2.1.2</b> University of Iowa.....	2
<b>2.1.3</b> Texas Rivers .....	2
<b>2.2</b> Vehicle Inspection and Registration Notice Changes.....	3
<b>2.2.1</b> Bar Code Added to Vehicle Inspection and Registration Notice.....	3
<b>2.2.2</b> Run Date Added to Bottom of Notice .....	4
<b>2.2.3</b> Print Date Removed from Top of Notice .....	4
<b>2.3</b> NMVTIS 910 Error Defect Is Fixed.....	5
<b>3</b> RTS POS Issues.....	6
<b>3.1</b> Issues Resolved in Release 8.9.0.....	6

# 1 RTS POS Overview

The refactored RTS POS is a web-based application designed to process vehicle registrations, titles, and temporary permits for Texas motorists through a series of web pages. The RTS POS system provides functions for cash accounting, funds allocations, and a full audit trail along with inventory control for license plates, windshield/plate stickers, and temporary permits.

The RTS POS application displays when you log into the RTS workstation.

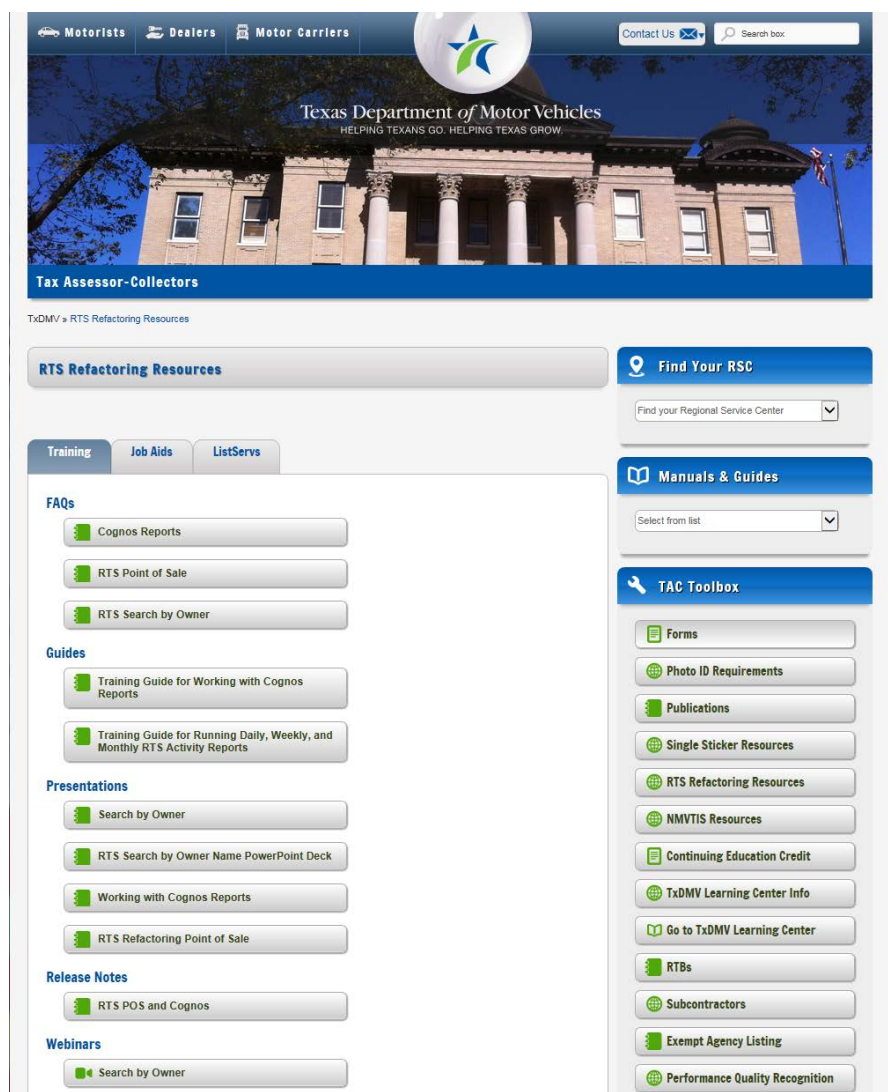
To display reference information about using the RTS POS, you can click  in the upper right corner of the web browser to minimize the application and click the  RTS Refactoring Help icon on your desktop.

The RTS Refactoring Resources page (on the TAC Hub) will display FAQ documents composed of questions submitted by the county tax offices, as well as materials presented during RTS POS webinars (including the training guides, slide decks for presentations, and other recorded webinar sessions). The original Release Notes are also available on this page.

Click the **Job Aids** tab to locate important quick references to help you log in and work with the RTS POS.

When logged into the RTS POS, you can get specific application level help by clicking the Help button on the page you are viewing or the entire user assistance web site by selecting **Help > User Guide** on the main page action bar.

**Note:** It is important to visit this Resources page frequently for updates and new materials.



## 2 Enhancements and Updates in RTS POS

Following are the changes to RTS POS version 8.9:

### 2.1 New Specialty License Plates Issued

Several new license plates are available with this release.

#### 2.1.1 Texas Tough Black

The Texas Tough Black license plate is available to be ordered for passenger vehicles, trucks, mopeds, motorcycles, trailers, travel trailers, and private buses.



#### 2.1.2 University of Iowa

The University of Iowa license plate is available to be ordered for passenger vehicles, trucks, mopeds, motorcycles, trailers, travel trailers, and private buses.



#### 2.1.3 Texas Rivers

The Texas Rivers license plate is available to be ordered for passenger vehicles, trucks, mopeds, motorcycles, trailers, travel trailers, and private buses.



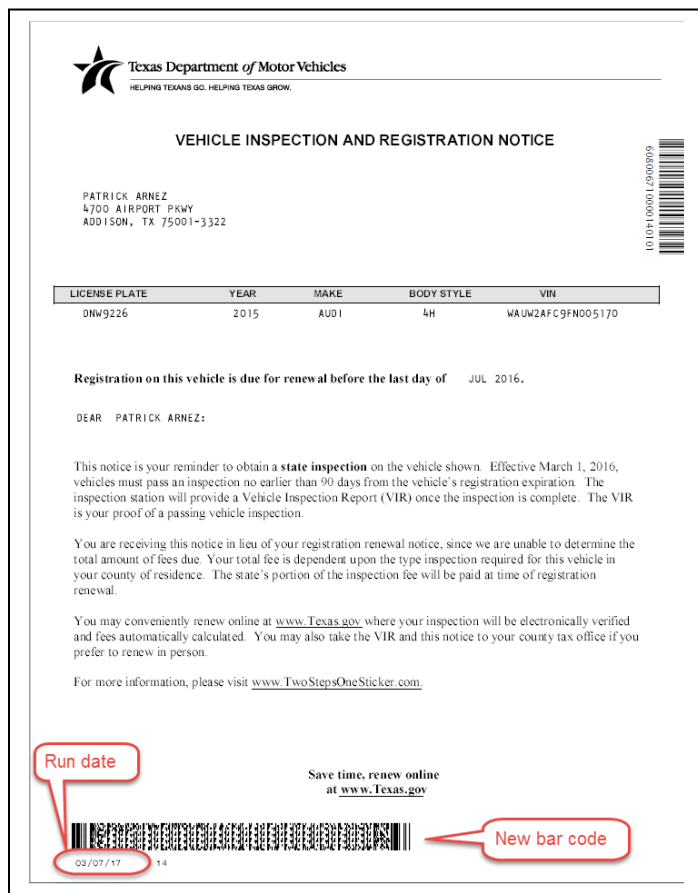
## 2.2 Vehicle Inspection and Registration Notice Changes

Vehicle Inspection and Registration Notices will change in the following ways:

### 2.2.1 Bar Code Added to Vehicle Inspection and Registration Notice

To make vehicle registration renewal more convenient for customers, a bar code has been added to the Vehicle Inspection and Registration Notice. Customers can now take the notice to county subcontractors acting as limited service deputies. Limited service deputies will now be able to process the registration renewal using the bar code, in addition to going to a county office for renewal.

Counties should inform their subcontractors that the subcontractors can begin accepting these notices to process vehicle registration renewals.



**Vehicle Inspection and Registration Notice**

PATRICK ARNEZ  
4700 AIRPORT PKWY  
ADDISON, TX 75001-3322

LICENSE PLATE	YEAR	MAKE	BODY STYLE	VIN
DHW9226	2015	AUDI	4H	WAUWZAF09FN005170

Registration on this vehicle is due for renewal before the last day of JUL 2016.

DEAR PATRICK ARNEZ:

This notice is your reminder to obtain a **state inspection** on the vehicle shown. Effective March 1, 2016, vehicles must pass an inspection no earlier than 90 days from the vehicle's registration expiration. The inspection station will provide a Vehicle Inspection Report (VIR) once the inspection is complete. The VIR is your proof of a passing vehicle inspection.

You are receiving this notice in lieu of your registration renewal notice, since we are unable to determine the total amount of fees due. Your total fee is dependent upon the type inspection required for this vehicle in your county of residence. The state's portion of the inspection fee will be paid at time of registration renewal.

You may conveniently renew online at [www.Texas.gov](http://www.Texas.gov), where your inspection will be electronically verified and fees automatically calculated. You may also take the VIR and this notice to your county tax office if you prefer to renew in person.

For more information, please visit [www.TwoStepsOneSticker.com](http://www.TwoStepsOneSticker.com).

Run date

Save time, renew online at [www.Texas.gov](http://www.Texas.gov)

New bar code

03/07/17 14

Figure 1: Vehicle Inspection and Registration Notice

## 2.2.2 Run Date Added to Bottom of Notice

The run date of the Vehicle Inspection and Registration Notice has been added to the bottom of the notice. This is the same run date that appears on the Registration Renewal Notice.

## 2.2.3 Print Date Removed from Top of Notice

The print date of the notice is no longer located at the top of the notice.

## 2.3 NMVTIS 910 Error Defect Is Fixed

The 910 error defect that prevented multiple 910 errors from printing to the VIN Inquiry Salvage Error and Warning Report when multiple brands were missing from a Texas title record has been fixed.

Some title records may be missing multiple brands. Those from another state, for example, may be missing a flood damage brand and a rebuilt brand. The VIN Inquiry Salvage Error and Warning Report were reporting one error but skipping the other. Upon correcting the transaction for the missing brand, the reprocessed transaction would receive a new 910 error for the other missing brand. Now when TxDMV sends a VIN inquiry for the title record, the reports will show all 910 errors.

Figure 5 shows a report with multiple 910 errors in a title record.

Page 1 of 1				
NMVTIS INQUIRY REPORT				
From 03/10/2017 - 04/10/2017				
Document Number	VIN	Previous Jurisdiction	Message Text	Message Code
07781042821154645	R14TSTRN1548	OK	NMVTIS HAS BRAND 09 FROM OK THAT TX DOES NOT	910
07781042821154645	R14TSTRN1548	OK	NMVTIS HAS BRAND 01 FROM OK THAT TX DOES NOT	910
07781042821155449	R14TSTRN1548B	LA	NMVTIS HAS BRAND 47 FROM LA THAT TX DOES NOT	910
07781042821155449	R14TSTRN1548B	LA	NMVTIS HAS BRAND 32 FROM LA THAT TX DOES NOT	910

Figure 2: Portion of VIN Inquiry Error Report Showing Multiple 910 Errors

### 3 RTS POS Issues

The issues documented in this section may have been reported by county, region, or headquarters and may not apply to all RTS POS users.

#### 3.1 Issues Resolved in Release 8.9.0

Issue Ticket	Description
RRTS-3068	Registration requests that a customer submits via a PDS batch inquiry job is returning duplicate data for some special plate inquiries.
RRTS-4423	When printing a motorcycle temporary insignia for a specialty plate, the font and size are not consistent.
RRTS-6324	When entering a different inspection type/fee amount on the INS001 screen, the recalculation button does not appear on the REG029 screen as expected.
RRTS-6325	The recalculation button should appear when processing a renewal of a vehicle that has data in RNP, no inspection in the DPS database, and the gross vehicle weight is below 4501 lbs.
RRTS-7731	Columns in the Vehicle Confirmation and Fees Due screen needs to be realigned.
RRTS-7984	2016 renewals processed on or after July 1, 2017 need to be assessed as applicable.
RRTS-8864	When doing a seasonal agricultural permit RTS is charging every time a customer comes in to renew even if they did not get a new inspection.
RRTS-9508	eTAGS does not treat Special Plates differently but puts them into the "with vehicle" handling.