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TxDMV Launches New Self-Service Hub for Motor Vehicle and Salvage Dealer Licensing
eLICENSING is the next step in streamlining and modernizing motor vehicle services

AUSTIN – The Texas Department of Motor Vehicles (TxDMV) now offers a new system to streamline services for licensed motor vehicle and salvage dealers, and their customers.

eLICENSING is TxDMV’s online self-service hub that replaced a paper-based system for processing license applications and renewals for motor vehicle dealers, salvage dealers and other industry licensees, along with the processing of customer complaints. Licensees now have 24-hour online access to licensing information that previously was available only by mailing, calling or visiting a state office.

“The Texas Department of Motor Vehicles is committed to streamlining and modernizing motor vehicle services,” said TxDMV Executive Director Whitney Brewster. “eLICENSING speeds up and simplifies the licensing process for motor vehicle and salvage dealers, allowing them more time to focus on serving Texas consumers.”

Dealers noticed an immediate difference after TxDMV launched the new system in March 2017.

“It was easy,” said Koofreh Udo, owner of JCN Auto Sales in San Antonio, the first dealer to renew a license with eLICENSING. “I wasn’t too keen at first on a new system. I preferred the old paper process. But when I used eLICENSING it was so fast and easy!”

eLICENSING allows TxDMV to provide faster approvals of new licenses and renewals, which benefits manufacturers, motor vehicle dealers, salvage dealers and their customers. The new service eliminates paper processing, provides the ability to submit license applications and payments online, includes a guided application process facilitating faster approvals, and offers the ability to track the progress of submitted applications.

Texas vehicle buyers also can use the eLICENSING system to file complaints against licensed motor vehicle dealers and salvage dealers.

TxDMV issues approximately 20,000 motor vehicle dealer, salvage dealer and related industry licenses every year.



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The Texas Department of Motor Vehicles serves, protects and advances the citizens and industries in the state with quality motor vehicle related services. For every \$1 it spends, the TxDMV returns \$11 to the state. Each year the agency registers more than 24 million vehicles; issues more than 8 million vehicle titles; licenses approximately 34,000 motor vehicle dealers and distributors; credentials more than 60,000 motor carriers; issues more than 650,000 oversize/overweight permits; investigates approximately 13,000 complaints against dealers and motor carriers; and awards grants to law enforcement agencies to reduce vehicle burglaries and thefts. Learn more at www.TxDMV.gov.