

Responses to Questions from the 2006 V. G. Young Conference

REGISTRATION AND TITLE SYSTEM (RTS)

- 1. How will the Financial Responsibility Verification Program (FRVP) impact registration requests online if the owner's insurance information is not in the database?**

At this time, this process has not been fully defined. However, in situations where FRVP cannot verify insurance, the counties will continue to have the same verification option for these transactions as they have today. The registrant may still provide proof of insurance to the county with the insurance card or other means being used today. There will not be an online insurance verification in IVTRS that will stop a transaction if automated validation of current insurance status is not provided.

- 2. Why does the RTS system charge the \$1.00 Reg-DPS Insurance fee when the classification is changed from Passenger or Truck to Pass-Trk in the title event, even if the same passenger or truck plate remains on the vehicle?**

RTS charges the \$1.00 Reg-DPS fee because it does not recognize that the same plate is being used. If a customer requests to change their vehicle classification in the title event and the plate isn't changed, then the system sees this as a new vehicle registration. This issue is recognized as a needed enhancement that will be addressed in Vision 21.

- 3. When should counties use or reference the Black Book program (i.e. BBDL Texas icon)?**

The Black Book Texas DOT Downloadable program should only be used in situations when the server is unavailable (i.e. client mode). Please reference RTB 060-06.

- 4. What standard presumptive value (SPV) should be referenced when RTS does not provide a value (i.e. "no value for VIN")?**

If the RTS application does not return a value for SPV purposes, use the sales price provided by the buyer on the VTR-130-U. Please reference RTB 060-06.

- 5. Why do SPV values change from one day to the next?**

Our web service is updated on a weekly basis each Friday at 7 a.m. We plan to add verbiage to our web site advising customers that values are an estimate and subject to change.

6. Is there any way to perform a SPV inquiry without having to interrupt a current transaction?

No. We recommend you complete your transaction before performing an inquiry.

TxIRP INTERNET APPORTION PROCESSING SYSTEM

7. How will customers receive apportioned license plates when registering online?

Online registrants will continue to obtain their apportioned license plates at the regional offices.

8. How will counties reconcile funds for apportioned transactions?

Counties can reconcile funds being deposited into their bank accounts by verifying their deposits against the weekly County IRP Invoice Transmittal Report (RTS.ITF.7472). This report was recently modified to identify the deposit amounts and voucher numbers to facilitate the reconciliation process. Counties can also access the State Comptroller's website (<https://ecpa.cpa.state.tx.us>) to view deposits being sent to them for IRP transactions. The deposits will reference the voucher numbers shown on the RTS.ITF.7472 report. Please reference RTS #066-06.

9. Can deposits of IRP funds sent to the county bank accounts reflect a breakdown of fees?

Deposits made by the State Comptroller to the county's bank account will only show a total amount. We will consider and review possible future enhancements to the weekly County IRP Invoice Transmittal Report (RTS.ITF.7472).

REGISTRATION AND TITLE

10. Are counties still required to maintain Disabled Placard/License Plate Applications (VTR-214)?

Yes.

11. Will counties stock all specialty license plates?

No. Counties will not have to stock special plate inventory. With RTS II, Phase 3, customers will be able to submit orders for specialty license plates and counties will be able to collect the specialty license plate fee in the system. This will automatically generate the process of creating the specialty license plate for the applicant. After the license plate is created and shipped to the tax office, the customer will have to return to the tax office to complete the process of assigning the specialty license plate to their vehicle.

MISCELLANEOUS

12. Why haven't the counties received RTB's lately?

VTR is attempting to go exclusively to electronic communication rather than mailing information, such as RTB's, to the counties (quicker and more efficient distribution). We are currently using the TACA List Serve for this purpose (<http://www.tacaoflx.org>). All county Tax Assessor-Collectors (TACs) should ensure they have a back-up staff person who can retrieve our e-communications on the List Serve so distribution of information is not delayed if the TAC is unavailable. A RTB on this issue will be mailed in the near future to apprise all TAC's of this change.