

REGISTRATION AND TITLE SYSTEM

INTRODUCTION TO:

RTS VERSION 5.10.0

RSPS VERSION 1.5.1

IVTRS VERSION 2.5.0

March 2009

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Registration and Title System RTS Version 5.10.0

RSPS Version 1.5.1 and IVTRS Version 2.5.0 March 2009

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Introduction to RTS Version 5.10.0 RSPS Version 1.5.1 and IVTRS Version 2.5.0

I. OVERVIEW

This implementation includes information regarding the functional and procedural changes to the Registration and Title System (RTS), Remote Sticker Printing System (RSPS) and Internet Vehicle Title and Registration Service (IVTRS).

- New RTS Workstation ID Types
- New Internet Deposit Reconciliation Report
- Dealer Title Application (RSPS) Dealer Id and Diskette Number
- Several Fixes and Activity Changes

Note: Statewide distribution of RSPS and IVTRS are as follows:

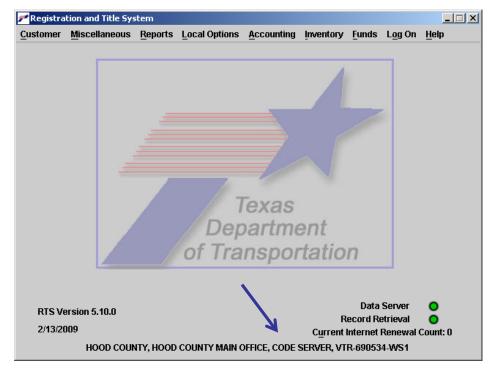
- RSPS updates will deploy with Statewide RTS Distribution.
- IVTRS updates will deploy on March 29, 2009.

II. NEW RTS WORKSTATION ID TYPES

Workstation Id types displayed on the bottom of the RTS Desktop have been modified to accurately reflect the functions of the workstation.

PREVIOUS WORKSTATION ID TYPES	NEW WORKSTATION ID TYPES
DATA SERVER	BATCH SERVER
COMM SERVER	CODE SERVER
COMM/DATA SERVER	CODE/BATCH SERVER

Note: If workstation is neither Batch Server nor Code Server the Workstation Id type will remain as "Workstation."

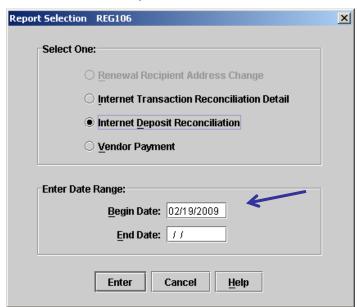


III. INTERNET DEPOSIT RECONCILIATION REPORT (IDRR)

The Report Selection screen (REG106) now includes the new Internet Deposit Reconciliation Report (IDRR) which will <u>assist</u> counties in reconciling bank statements with IVTRS daily deposits in combination with the Vendor Payment Report (VPR). Reports are not identical due to batching of the credit card deposits.

Note: Counties will see individual bank deposits corresponding with the amounts shown on the report for AMEX, DISC, and VISA/MC.

- The new report number is RTS.POS.2004
- Itemized transactions appear by credit card type
- The IDRR will batch nightly and can be generated on demand
- Available via Reports/Reprint Reports
- IDRRs will not match the VPR
- The deposit date is approximately two days after the transaction date
- IDRR data prior to 1/14/09 is not available



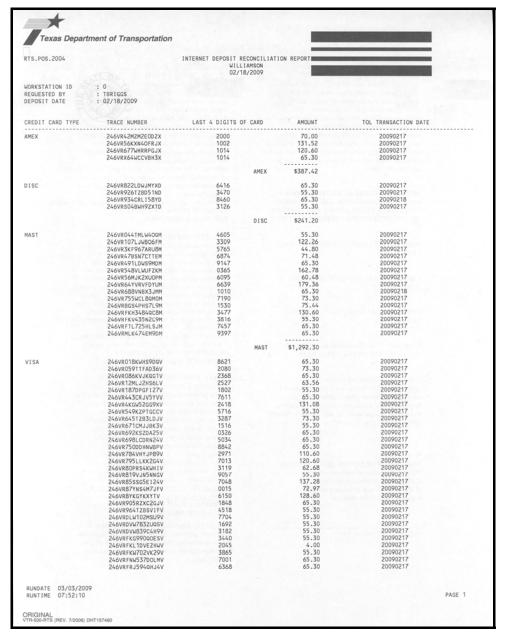
- Selection by date range cannot exceed 31 days
- Reports can be selected by an individual date
- Reports are available for up to 400 days but not earlier than 1/14/09
- Report may be viewed before printed

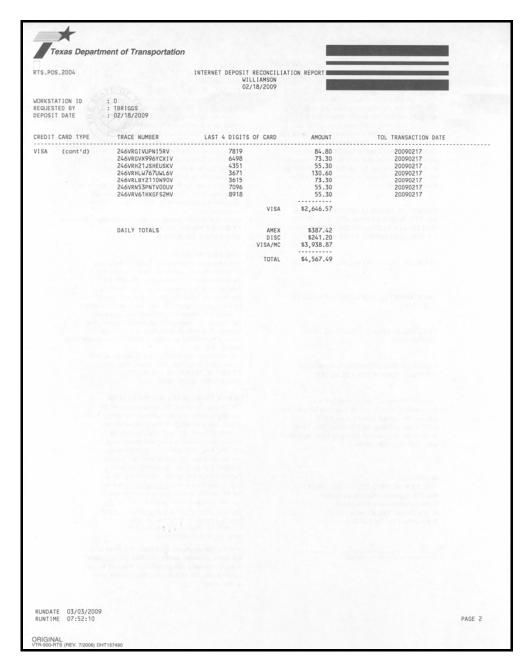


The error message RTS000781 will be presented if selecting a date range prior to 1/14/09. The IDRR report includes the following:

- Deposit Date (Date the funds were transferred from the credit card payment processor to the bank)
- Credit card type
- Trace number
- Last 4 digits of credit card number
- Amount (including refunds)
- TOL (Texas Online) Transaction date (Date the customer entered the transaction)
- Subtotals for each credit card type
- Daily totals (grand total) for all credit card types

Note: If no transactions were processed for a specific date, the IDRR RTS.POS.2004 will print an EXCEPTION REPORT and present the following message: ****NO RECORDS FOUND****





IV. SPECIAL PLATES ADDRESS

When a special plate is linked to a vehicle, if the vehicle registration has a Renewal Recipient address that is different from the Special Plate Address, the following message will display and the Special Plate Address will be modified to match the Renewal Recipient address.



When a special plate is linked to a vehicle, if <u>NO</u> Renewal Recipient address exists and the Owner Address is different from the Special Plate Address, the following message will display and the Special Plate Address will be modified to match the Owner Address.

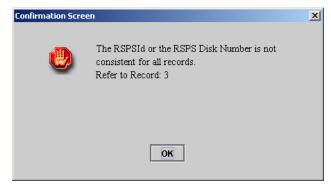


V. FMCSAOOS – (FEDERAL MOTOR CARRIER OUT OF SERVICE ORDER)

FMCSA Restricted Unit - Out of Serv remark (previously introduced in Version 5.8.0) will be automatically removed when a title is transferred.

VI. DTA - RSPS DEALER ID and RSPS DISK NUMBER NOT MATCHING

The RSPSId and RSPS Disk Number must match all records on the diskette. Currently RTS must be stopped and started to recover when the RSPSId and RSPS Disk No do not match. If the RSPSId and RSPS Disk Number do not match, RTS will not allow the diskette to be processed and the following message will display:



Select OK, the Copy Failure (DTA005) screen displays. The user has two options:

- Manually Enter Dealer Title Applications
- Quit & Return To The Main Menu (return diskette to dealer)

Note: The diskette supplied by the dealer may be corrupt and should be returned to the dealer to be discarded.



FYI: If the RSPS information on the diskette does not match the RSPS dealer records and the clerk has tried the maximum number of three tries to process the diskette, the following System Error message will display. Select OK to return to Main Menu.



VII. DTA - RSPS SYSTEM ERROR

The RSPSId and RSPS Disk Number must match all records on the diskette. If after processing a diskette an error occurs when updating RSPS information, the following message displays.



Select OK, the System Error clears and returns the user to the Main Menu.

- The error message does not prevent the transactions from processing in RTS
- All receipts and reports print in the usual manner

Note: The diskette supplied by the dealer may be corrupt. As a result, the diskette will not be updated and should be returned to the dealer to be discarded.

VIII. RSPS - ACCOUNT ITEMS CODE UPDATE

Louisiana State University (LSU) Alumni Association plates have been added to RSPS.

ITEM CODE	DESCRIPTION	APPLICABLE VEHICLE TYPES	
LSUALUM	LSU ALUMNI PLT	Passenger Less/Eql 6000	
PLPLSU	PER LSU ALUMNI PLT	Passenger – More Than 6000 Truck – Less/Eql 1 Ton Truck – More Than 1 Ton	
LSUMC	LSU ALUMNI MC PLT	Meterovolo	
PLPLSUMC	PER LSU ALUMNI MC PLT	Motorcycle	
LSUTR	LSU ALUMNI TRLR PLT	Trailer	
PLPLSUTR	PER LSU ALUMNI TRLR PLT	Travel Trailer	
LSUPB	LSU ALUMNI PB PLT	Private Bus – Less/Eql 6000	
PLPLSU	PER LSU ALUMNI PB PLT	Private Bus – More Than 6000	

IX. RSPS - FLASH DRIVE UPDATE

It is necessary to update (flash) RSPS units allowing subcontractors and dealers access to the latest RTS version. Updating (flashing) of laptops may begin when the *Main Menu* on RTS workstations displays **RTS VERSION 5.10.0.**

Note: Remember to export existing subcontractor transactions to a diskette before flashing the laptop so that these transactions are not lost. If the county attempts to export previously processed transactions <u>after</u> flashing a laptop the data could become corrupt and transactions will have to be entered manually.

X. VERSION 5.10.0 ACTIVITY CHANGES - COUNTIES

PRIMARY EVENT SELECTION	SECONDARY EVENT SELECTION	ACTIVITY DESCRIPTION	STATUS
CUSTOMER Title/Registration	Title Application	Problem: Tonnage is not clearing when changing vehicle class from PASS-TRK to PASS.	
		Problem: When the county experiences a power surge while processing a title transfer, the title batch file corrupts causing a system error.	Fix completed: The title batch number will reset if an error occurs when reading the title batch counter.
		Problem: Titling an apportioned truck with a vehicle class TRK<=1 ton allows RTS to input tonnage over 1 ton.	

PRIMARY	SECONDARY	ACTIVITY DESCRIPTION	STATUS
EVENT SELECTION	EVENT SELECTION		
	Correct Title Rejection	Problem: Currently when processing a transaction through the correct title rejection event with a special plate, RTS does not allow user to go past the ownership evidence screen without getting an error message. Additionally RTS is not allowing the user to re-specify the Special Plate.	Fix completed: When processing a Correct Title Rejection on vehicle with a Special Plate, the user will correctly see the "must re-specify plate" message on Title Record TTL003 screen.
	Dealer Title	Problem: DTA is dropping lien data when the lienholder name is longer than 30 characters. The "Record Liens" check box does not default to checked.	Fix completed: The "Record Liens" check box on the Owner Entry screen (TTL007) will default to "√" if any lienholder data is present in the DTA transaction being processed.
		Problem: When rejecting a transaction while processing a DTA transaction, the Form 31 number is not appearing on the Dealer Completed Report.	Fix completed: Form 31 number will now appear on the Dealer Completed Report.
Inquiry	Vehicle Inquiry	Problem: Insurance verification is returning "Verify Manually" when processing an inquiry for a record that displays multiple registration records.	Fix complete When a vehicle returns multiple registration records, insurance will be verified correctly.
		Problem: Insurance verification is returning "Verify Manually" for a trailer.	Fix completed: "Not Required" will display for any vehicle that does not require insurance verification.
		Problem: The (Credit Card Fee) message is not printing on the receipt when processing a Vehicle Inquiry.	Fix completed: The (Credit Card Fee) message will now appear when appropriate for the credit card charge.

PRIMARY	SECONDARY	ACTIVITY DESCRIPTION	STATUS
EVENT SELECTION	SELECTION		
		Problem: When a record is found in both Cancelled Plate and Archive files, and the 'Record(s) found on Cancelled Plate and Archive file CTL005 screen is displayed, the "Record Not Applicable" is selected, the RTS000057 "No Record Was Found" displays without focus.	Fix completed: When the "Record Not Applicable" is selected and (RTS000057) "No Record Was Found" displays the screen will display and have the proper focus.
Miscellaneous Registration	Disabled Placard	Problem: Currently, RTS is allowing only one Disabled Placard to be issued to a Disabled Veteran with DV Plates in a single transaction.	Fix completed: A Disabled Person Applicant with only Disabled Veteran Plates (and no disabled person plates) can be issued two disabled placards.
	System Control Batch Server	Problem: When disabled Placard customer information entered for test purposes or with errors and the transaction to issue a disabled placard(s) is not completed, the information stays in the RTS Database.	Fix completed: Customer information that has been entered into the RTS database without issuing a placard(s) will be purged after 30 days.
Special Plates	Application	Problem: Blank spaces in the last digits of the phone number are allowed on the Special Plate Information (SPL002) screen.	Fix completed: The Special Plate Information (SPL002) screen will only allow numbers in the phone number field.
		Problem: When selecting a plate type with an ISA on Special Plate Application (SPL001) screen then changing the vehicle class, the ISA remains checked and grayed out.	Fix completed: On Special Plate Application (SPL001) screen, the ISA checkbox will be deselected upon reselection of the Vehicle Class.

PRIMARY	SECONDARY	ACTIVITY DESCRIPTION	STATUS
EVENT SELECTION	EVENT SELECTION		
REPORTS	Title Package Report	Problem: Some counties are having a problem with a batch splitting in two on one workstation.	Fix completed: Title Package report will now correctly present batch totals for the 1 st workstation when more than one batch is present.
LOCAL OPTIONS	Event Security Report	Problem: Some headings on the report are not descriptive enough and some events are not shown on this report. For example: "Allocate" should be Inventory – Allocate and "Acknowledgement Receipt" should be Inventory-Receive Invoice.	Fix completed: The Event Security Report has been reorganized and will be listed in alphabetical order within the category. The events in Employee Security will now appear as: • "Inventory-Allocate", Inventory-Receive Invoice, and • Local Options-Employee Security". The following events have been added to the Event Security Report: • "Inventory Hold/Release" and • "Inventory Profile and Report".
TXONLINE	Internet Renewal	Problem: Users are allowed to proceed with the online renewal without correcting an invalid email address.	Fix completed: Internet renewal end users
	System Control Batch Server- Refund	Problem: If a clerk refunds two or more vehicles in a trace number with the same amount, only the first one will refund. The rest of the refund attempts with the same amount will go to the "batch failed refund process" and can not be processed till the next day.	Fix completed Refunds, for two or more vehicles in a trace number with the same amount, can now be processed on the same day.

XI. VERSION 5.10.0 ACTIVITY CHANGES - REGIONS

PRIMARY EVENT	SECONDARY EVENT	ACTIVITY DESCRIPTION	STATUS
SELECTION	SELECTION		
CUSTOMER Title	cco	Problem: CCO document is printed prior to transaction completion allowing clerk to cancel with a printed CCO.	Fix complete The 'Cancel' button on the Pending Transaction Screen will be unavailable after processing a CCO transaction. The 'Cancel' button will also be unavailable upon restoring a transaction set which contains a CCO transaction.

XII. VERSION 5.10.0 ACTIVITY CHANGES - HEADQUARTERS

PRIMARY EVENT SELECTION	SECONDARY EVENT SELECTION	ACTIVITY DESCRIPTION	STATUS
CUSTOMER Special Plates	Application	Problem: Cannot renew CMOH and Honorary Consul Plates.	Fix completed: When renewing the CMOH and Honorary Consul Plates the Special Plate application event is used to continue the renewal of the registration.