# **NMVTIS**

National Motor Vehicle Title Information System

Presented by

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HELPING TEXANS GO. HELPING TEXAS GROW.

### **Agenda**

- What is NMVTIS and how does it work?
- □ How will it work for Texas?
- New Items and Changes
- What to Expect?

#### What is NMVTIS?

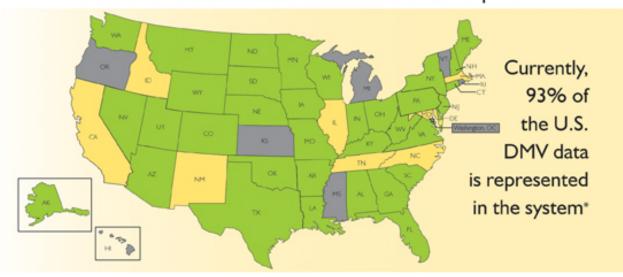
National Motor Vehicle Title Information System (NMVTIS)

- Federally mandated under the US Department of Justice.
- Administered by AAMVA.
- All states and jurisdictions are required to participate.
- Purpose is to prevent:
  - stolen/cloned vehicles,
  - "washed" value limiting brands, and
  - fraudulent titles.



### **State Participation**

#### State Motor Vehicle Administration Overall Compliance



35 States Participating—states that provide data and inquire into the system before issuing new titles

8 States Providing Data Only-states providing data but not making inquiries

8 States in Development (includes the District of Columbia)

This map represents state motor vehicle titling agencies' level of compliance with NMVTIS. These state agencies have separate responsibilities and reporting requirements under the NMVTIS rules and regulations than do other reporting entities, such as, junk/salvage yards and insurance carriers. Per the NMVTIS rules and regulations, state compliance includes providing data to NMVTIS rules and regulations, state compliance includes providing data to NMVTIS rules and requiries, and paying user fees.



<sup>\*</sup>Based on the most current Federal Highway Administration Data (2012)

#### **NMVTIS Contents**

- State DMV's populate NMVTIS
- NMVTIS contains:
  - State of title
  - Title number
  - Title issue date
  - Previous VIN
  - Odometer
  - Vehicle brands

- NMVTIS doesn't contain:
  - Owner information
  - Lienholder information
  - Any other DPPA information

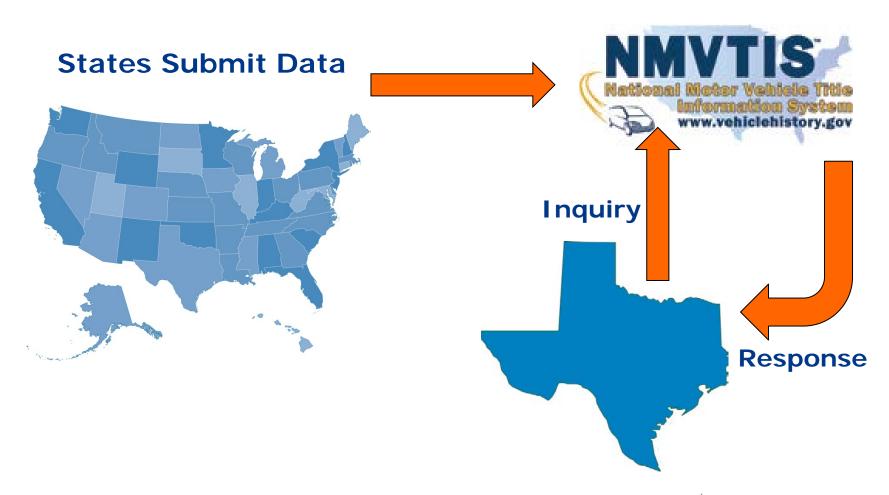


#### **NMVTIS Contents**

- Motor Vehicles only
- Included:
  - Cars
  - Trucks
  - Mopeds
  - Motorcycles
  - Buses

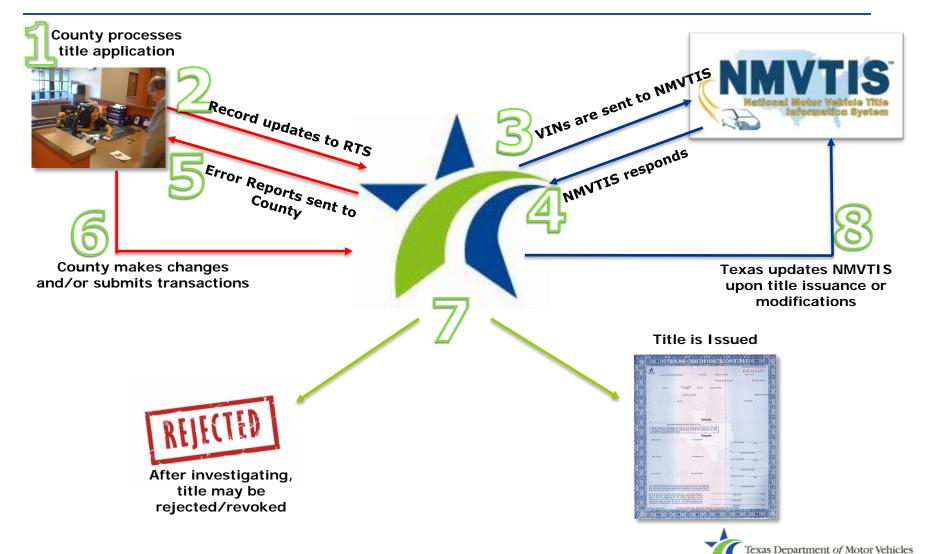
- Not Included:
  - Trailers/Semitrailers
  - Golf Carts
  - ATVs/ROVs
  - NEV
  - Off-Highway Use Only
  - Machinery

### **How does NMVTIS work?**





### How will NMVTIS work for TxDMV?



# **Processing Timeline**

- Day 1 (Monday):
  - Transaction is processed at RTS Point-of-Sale
  - VINs for applicable title transactions are sent to NMVTIS for INQUIRY
- Day 2 (Tuesday):
  - NMVTIS Vehicle/Brand History received
  - TxDMV record is compared to NMVTIS History
- Day 3 (Wednesday):
  - Reports are created and sent
- Day 4 (Thursday):
  - Earliest day transactions should be mailed from your offices

### Ownership Evidence Surrendered

- New RTS Screen (TTL017) will appear for certain
   Ownership Evidence Types (as selected on TTL011).
- When Texas title types are selected, previous Texas title information will automatically carry forward. No Pop-up.

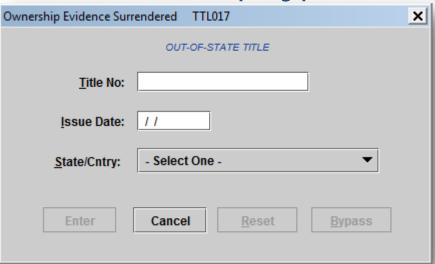
Ownership Evidence Surr	endered TTL017	×					
OUT-OF-STATE TITLE							
<u>T</u> itle No:							
<u>I</u> ssue Date:	11						
<u>S</u> tate/Cntry:	- Select One - ▼						
Enter	Cancel Reset Bypass						

### Ownership Evidence Surrendered TTL017

TTL017 appears when these 6 ownership types are

selected:

- Out-of-State (3 types)
- Foreign Evidence
- Government Bill of Sale
- Heirship Form



- Three new fields:
  - State/Cntry (always mandatory)
  - Title #
  - Issue Date



# **NMVTIS Inquiry**

- Sent each night on applicable title transactions processed statewide for a given day.
  - Original, corrected, and salvage/nonrepairable are included.
  - Does not include Registration Purposes only and non-titled.
- Inquiries sent on applicable "motor vehicles."
- Inquiry conducted until free of errors before a title can be issued.

### **Inquiry Response**

- TxDMV records compared to NMVTIS History/Brands.
  - Problems are identified as an "Error" or "Warning"
- Purpose: Catch all "Errors" pre-title issuance.
- Error? Warning? What's the difference?
  - Error Handled by the processing county
  - Warning Handled by TxDMV

#### **NMVTIS ERRORS**



# **NMVTIS Inquiry Errors**

- NMVTIS will not accept a record update
- Difference in value affecting fields or previous title information
  - Incorrect/Missing record information
  - Not the latest title record
  - Information doesn't match/missing
- Generates Daily Error Report
  - Report is provided to counties to review and process corrections
  - Printed on RTS Network Printer (Station 100) daily.



# **NMVTIS Inquiry Error Report**

RTS.NM.366A5 TST5 RTT366A5 TEXAS DEPARTMENT OF MOTOR VEHICLES REGISTRATION AND TITLE SYSTEM NMVTIS INQUIRY ERROR REPORT

Rgn Cnty	DocNo	VIN	St	Description	Err#
275 161	161000417081	1FAFP55S63A1	TX	NO VIN POINTER RECORD FOR EXISTING VIN	902
275 161	161000417081	1G2NE14D0LC2	TX	NO VIN POINTER RECORD FOR EXISTING VIN	902
275 161	161000417081	5TBRT341X3S4	TX	NO VIN POINTER RECORD FOR EXISTING VIN	902
275 161	161000417081	1G2NE14D0LC2		NO VIN POINTER RECORD FOR EXISTING VIN	902
275 161	161000417081	1G2NE14D0LC2		NO VIN POINTER RECORD FOR EXISTING VIN	902
275 161	161000417081	1FMPU19516LA	TX	NO VIN POINTER RECORD FOR EXISTING VIN	902
275 161	161000417081	1FTRX07W21KE	TX	NO VIN POINTER RECORD FOR EXISTING VIN	902
275 161	161000417081	1FAFP53U43A2	TX	NO VIN POINTER RECORD FOR EXISTING VIN	902
275 161	161000417081	1FTRX07W21KE	AR	NO VIN POINTER RECORD FOR EXISTING VIN	902
275 161	161002417030	1HD1DPL12NY5	TX	NMVTIS HAS BRAND 10 FROM TX THAT TX DOES NOT	910
275 161	161100417030	JT3HN87R9103	AZ	NMVTIS HAS BRAND 01 FROM TX THAT TX DOES NOT	910
275 161	161100417030	JT4RN01PXM00	AZ	NMVTIS HAS BRAND 07 FROM TX THAT TX DOES NOT	910
275 161	161100417030	JT8BF12G1T01	AZ	NMVTIS HAS BRAND 10 FROM TX THAT TX DOES NOT	910
275 161	161200417080	2B5WB31W5EK2	TX	NO VIN POINTER RECORD FOR EXISTING VIN	902
275 161	161200417080	2G1WS55R1792	TX	NO VIN POINTER RECORD FOR EXISTING VIN	902
275 161	161200417081	5GZCZ53465S8	TX	NO VIN POINTER RECORD FOR EXISTING VIN	902
275 161	161300417080	1MEBP71A5BA6	TX	NO VIN POINTER RECORD FOR EXISTING VIN	902

...END OF REPORT...



# NMVTIS HOLD [mm/dd/yyyy]

- New RTS Remark
- Automatically applied to RTS records with errors upon inquiry.
- Visible on the record in RTS.
- Prevents the title from being issued until the record is corrected.
- Appears with TITLE REJECTED remark
  - TITLE REJECTED and NMVTIS HOLD are cleared upon processing through Correct Title Rejection event.

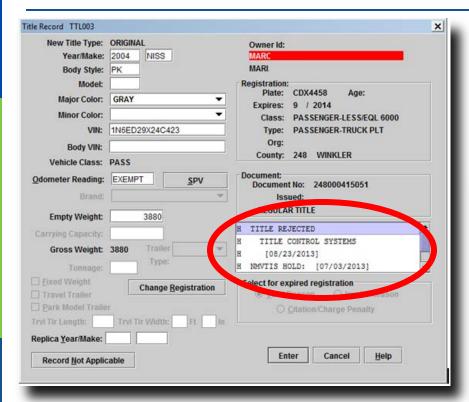


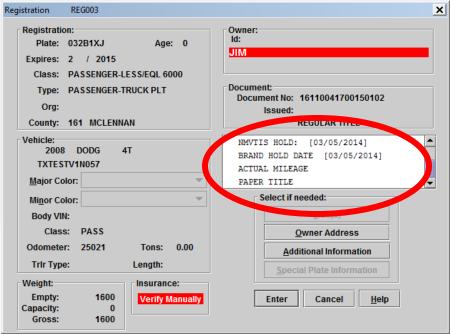
# **BRAND HOLD DATE [mm/dd/yyyy]**

- New RTS Remark
- Automatically applied to RTS record with brand related errors upon inquiry.
- Visible on the record in RTS.
- Prevents the title from being issued.
- Initially appears with TITLE REJECTED and NMVTIS HOLD remarks.
  - Correct Title Rejection event will not remove the BRAND HOLD remark.



#### **NMVTIS HOLD/BRAND HOLD**







#### NMVTIS Error – What do we need to do?

- Locate the bundle.
- □ Pull the transaction. (no photocopies need to be placed with original bundle)
- Review the transaction, focusing on the reason for the error.
- Process the transaction through the Correct Title Rejection event in RTS to fix the error
- What if we can't fix a transaction through RTS, or a fix is not required?



# NMVTIS Specially Marked Envelope

- Correction through RTS is not necessary or possible (but a NMVTIS ERROR is present).
  - Example: County accepts an Oklahoma title; however, NMVTIS indicates it is not the most current title.
- VTR review or action is required.
  - Example: County accepts a MCO; however, NMVTIS indicates a title has been issued by another state for VIN.
  - Example: NMVTIS brand error.

- What are the errors that my county can expect to see?
- How should I fix these errors?
- What if I get more than one error?
- Remember, the NMVTIS Guide is available to help you as a resource. It will cover all of these situations.

(Vehicle Related Data Entry)

- □ 20A: VIN IS LONGER THAN 17 CHARACTERS
- 222: VIN POINTER VEHICLE MAKE IS DIFFERENT FROM SURRENDERED TITLE
- 223: VIN POINTER VEHICLE MODEL YEAR IS DIFFERENT FROM SURRENDERED TITLE
- 535: VIN POINTER ODOMETER READING IS GREATER THAN NEW READING
  - Texas odometer is lower than last odometer on NMVTIS
- 910: NMVTIS HAS BRAND < BRAND > FROM < BRNDR > THAT TX DOES NOT
  - A brand was applied by the indicated state but is not on the Texas record in RTS

(Title In-Process in Another State)

- 505: CSOT IN PROGRESS
  - Change State of Title
  - Another title in process in another state
- **□ 533:** UNDO CSOT IN PROGRESS
  - Undo Change State of Title
  - The title in process in another state is being undone

Reprocess transaction through "Correct Title Rejection" event in RTS. Make no changes to the record unless to correct other errors.



(Title History Exists or Does Not Exist)

when it should or shouldn't

- 902: NO VIN POINTER RECORD FOR EXISTING VIN
  - Previous record cannot be found when there should be one.
- 903: VIN POINTER RECORD FOUND FOR NEW VIN
  - A previous record was found when there should <u>not</u> be one.
  - This would most likely occur with an MCO.



(Ownership Evidence: Data Entry or Invalid Type)

- 905: VIN POINTER JURISDICTION IS DIFFERENT FROM SURRENDERED TITLE
  - The Jurisdiction entered into RTS does not match the latest on NMVTIS
- 907: VIN POINTER TITLE ISSUE DATE IS DIFFERENT FROM SURRENDERED TITLE
  - The Title Issue Date entered into RTS does not match the latest on NMVTIS

(Previously Changed/Replaced VINs)

- 904: VIN ON VIN POINTER IS DIFFERENT FROM TX VIN
- 912: VIN HAS CHANGED; VIN ON PREVIOUS TITLE IS <PREVVIN>
- 914: BRAND 43 VIN REPLACED BY STATE ASSIGNED VIN

The VIN captured in RTS shows to have been replaced by a new, state assigned VIN.



(Miscellaneous)

- 913: BRAND 34 MEMORANDUM COPY-TITLE IS FACSIMILE
  - The document provided is not a valid ownership document
- 915: BRAND 44 GRAY MARKET-NOT IN COMPLIANCE WITH US STANDARDS
  - The vehicle is not eligible for a title in Texas without proof the vehicle is in compliance with US DOT safety requirements.
- 916: BRAND 77 CALL TITLE DIVISION
  - A previous state has identified an odometer issue and the TxDMV needs to contact that state to find out what the problem is.



(System Processing)

- 998: VIN INQUIRY ERROR
  - The title history inquiry was not successful.
- 999: BRAND INQUIRY ERROR
  - The brand inquiry history was not successful.

Reprocess transaction through "Correct Title Rejection" event in RTS. Make no changes to the record unless to correct other errors.



### Multiple NMVTIS Errors

- A single data entry issue may cause multiple errors.
- A title issue may result in an error for the title jurisdiction and the title issue date.
- Use of an incorrect VIN, or a VIN that has been "retired."
- A single correction may correct all errors; situation dependent.



### **Other Topics**



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#### **Brands/Remarks**

- All NMVTIS indicated brands/remarks must be applied.
  - Certain brands may not be carried by other states.
  - Prior state omitted in error or possible title washing.
- When a brand/remark does NOT appear on the surrendered ownership document
  - Research will be done
  - Customer will be notified by TxDMV
  - Specific procedures outlined in RTB 010-14 and the NMVTIS Guide



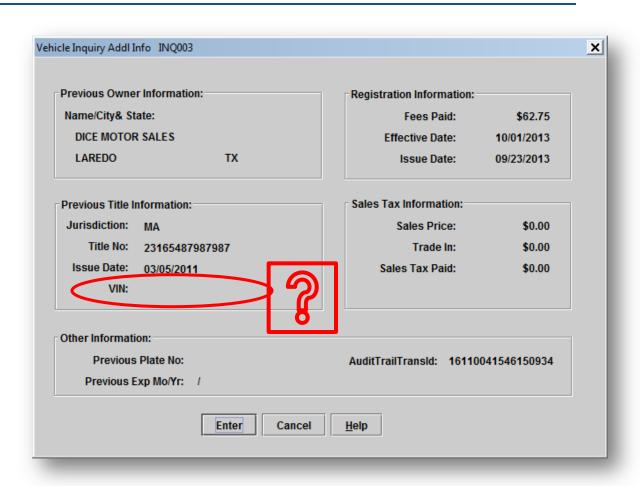
#### **Post Title Release**

- Once a title transaction has passed all NMVTIS inquiries (error free) and is released, NMVTIS is updated.
  - Adds Texas title information
  - Makes modifications/deletions to existing Texas records
  - Brand additions and/or changes
- Acknowledged with a Summary, Errors and Warnings (SEW) file
  - TxDMV reviews and handles resolutions as needed.



### Vehicle Inquiry Addl Info INQ003

- Redesigned
- Displays all 4 new fields
- Cannot query by new fields





#### **Previous VIN**

- Will almost always be empty.
- Only populated if a VIN change occurred from one issued title to another.
- Changes in VINs must be captured on the new record in order to tie the records together on NMVTIS.
- □ The "Previous VIN" will only carry to the new or corrected record. Does not carry forward for all subsequent transactions.

### What's Happening?

- Communication, communication, communication
  - Ramp up of communication started January 2014.
- NMVTIS Guide
  - Published and available with the Title and Registration Manuals.
  - Contains an explanation of all errors and expected actions for correction.
  - Addresses both county and TxDMV processing and correction procedures.
  - Contains brand conversion information.
  - Contains title samples from all states identifying certain areas and with any special notes.
- Webinars
- Statewide Implementation



#### **Considerations for Your Offices**

3 Business Day Paperwork Retention

#### Error Report

- Review
- Pull transactions with errors.
- Place transactions with errors that cannot be fixed or require further research into the NMVTIS Specially Marked Envelope for TxDMV.

#### Processing

- Error-free transactions and NMVTIS Specially Marked Envelope can be sent to TxDMV.
- Transactions with NMVTIS Errors are processed like county rejections.
  - Transactions that are corrected will be placed with that new day's transactions.
  - The corrected transactions will go through INQUIRY again.



### **Group Think**

- If you process a transaction today, when will you get the error report?
- What must happen if a transaction appears on the NMVTIS Inquiry Error Report?
- How do I fix a NMVTIS Error for data entry?
- What should be done when we accept a title from one state, but NMVTIS indicates a different title from a different state?



### **Questions**

